MANAGING THE PUBLIC SECTOR

New Frontiers in the Public Sector Management Achieving Economy, Efficiency and Effectiveness in the Public Sector Exploring Public Sector Strategy Organisation and Management in the Public Sector The Public Sector The Growth of the Public Sector Public Sector Reforminnovation in the Public Sector The Politics of Quality in the Public Sector The Role of the Public Sector Public Sector Communication Public Sector Management Public Sector Transformation Top Pay in the Public Sector Public Management Studies Pay Flexibility in the Public Sector Transcending New Public Management Strategic Management in the Public Sector Frieder Naschold Cyril Tomkins Kevan Scholes Alan Lawton Jan-Erik Lane Norman Gemmell B. Nolan Ian Kirkpatrick Greve, Bent Mar? A Jos? Canel David McKevitt Frieder Naschold Great Britain. Parliament. House of Commons. Public Administration Select Committee OECD Instituut voor de Overheid Robert Henry Haveman Franz-Xaver Kaufmann Professor Per L? Greid Paul Joyce

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NO DETAILED DESCRIPTION AVAILABLE FOR NEW FRONTIERS IN THE PUBLIC SECTOR MANAGEMENT

THE PUBLIC SECTOR IN MANY COUNTRIES REMAINS A MAJOR PART OF THE ECONOMY IN TERMS OF BOTH EMPLOYMENT AND PROVISION OF SERVICES BUT THE LAST 15 YEARS IT HAS UNDERGONE A REVOLUTION IN STRUCTURE PERFORMANCE AND MANAGEMENT THINKING EXPLORING PUBLIC SECTOR STRATEGY THE LATEST BOOK IN THE EXPLORING CORPORATE STRATEGY SERIES EXPLORES HOW STRATEGIC MANAGEMENT THEORY AND PRACTICE IS APPLICABLE TO PUBLIC SECTOR ORGANISATIONS TIR. DE L'ENDOS DU LIVRE

EXPLORING ORGANIZATION AND MANAGEMENT IN PUBLIC SECTOR ORGANIZATIONS THIS TEXT COLLATES THE DISCIPLINES OF ECONOMICS SOCIOLOGY PSYCHOLOGY AND POLITICS THE AUTHOR PROVIDES BACKGROUND INFORMATION ON PUBLIC SECTOR ORGANIZATIONS INCLUDING THEIR SIZE ROLE AND RELATION WITH THE PRIVATE SECTOR

THE THIRD EDITION OF THIS SUCCESSFUL TEXTBOOK INTRODUCES STUDENTS TO THE MAJOR CONCEPTS MODELS AND APPROACHES SURROUNDING THE PUBLIC SECTOR NOW FULLY UPDATED TO INCLUDE COVERAGE OF THE NEW PUBLIC MANAGEMENT NPM THE PUBLIC SECTOR IS THE MOST COMPREHENSIVE TEXTBOOK ON THEORIES OF PUBLIC POLICY AND PUBLIC ADMINISTRATION THE PUBLIC SECTOR IS INTRODUCED WITHIN A THREE PART FRAMEWORK PUBLIC RESOURCE ALLOCATION REDISTRIBUTION AND REGULATION JAN ERIK LANE EXPLAINS THE BASIC CONCEPTS OF EACH OF THESE BROAD AREAS AND GOES ON TO EXAMINE THEIR CONSEQUENCES FOR VARIOUS APPROACHES TO THE MAKING AND IMPLEMENTATION OF PUBLIC POLICY THE BOOK EXPLORES MODELS OF MANAGEMENT EFFECTIVENESS AND EFFICIENCY AND EVALUATES THE CONTRIBUTION AMONG MANY OF PUBLIC CHOICE AND NEO INSTITUTIONALIST APPROACHES ORGANIZATIONAL THEORY MODELS OF NORMATIVE POLICY MAKING AND EXPANDED IN THIS EDITION THE THEORY OF FISCAL FEDERALISM THE NEW EDITION RETAINS CHAPTERS ON PUBLIC SECTOR REFORM AND CONTINUES TO CONTRAST THE LOGIC OF THE NEW MANAGEMENT STATE WITH THAT OF THE OLD ADMINISTRATIVE STATE BEFORE INTRODUCING THE BASIC IDEAS OF NEW PUBLIC MANAGEMENT THE PUBLIC SECTOR WILL BE ESSENTIAL READING TO ALL STUDENTS SEEKING A DEEPER UNDERSTANDING OF THE MODERN STATE AND GOVERNMENT ACROSS POLITICAL SCIENCE AND PUBLIC POLICY ADMINISTRATION AND MANAGEMENT

THIS IMPORTANT NEW BOOK OFFERS FRESH INSIGHTS INTO THE GROWTH OF THE PUBLIC SECTOR IN ADVANCED AND DEVELOPING ECONOMIES THE ECONOMIC CAUSES AND CONSEQUENCES OF CHANGES IN THE SIZE OF THE PUBLIC SECTOR ESPECIALLY CHANGES IN PUBLIC EXPENDITURE HAVE FASCINATED ECONOMISTS FROM THE TIME OF ADAM SMITH FROM THE EARLY 1960s INTEREST HAS FOCUSED PARTICULARLY ON CHANGES IN THE SHARE OF NATIONAL INCOME DEVOTED TO PUBLIC EXPENDITURE THIS HAS EXHIBITED A LONG RUN UPWARD TREND SINCE 1945 IN ALMOST ALL OECD COUNTRIES SUBSTANTIAL FLUCTUATIONS OVER SHORTER PERIODS HAVE ALSO BEEN OBSERVED UNDERSTANDING THE PROCESSES UNDERLYING THESE PHENOMENA IS OF CLEAR IMPORTANCE FOR PUBLIC POLICY MAKERS AND ECONOMISTS HAVE DEVELOPED NUMEROUS THEORIES ATTEMPTING TO EXPLAIN THEM THE MAJOR QUESTIONS OF INTEREST ARE WHAT FORCES HAVE BEEN CAUSING THE SHARE OF PUBLIC EXPENDITURE IN GDP TO RISE OVER THE LONGER TERM ARE THESE FORCES SUSCEPTIBLE TO POLICY IS THE PUBLIC SECTOR TAKING AN INCREASING SHARE OF REAL RESOURCES CAN GOVERNMENT ATTEMPTS IN MAJOR OECD COUNTRIES TO CONTROL OR REDUCE THE SIZE OF THE PUBLIC SECTOR IN THE 1980s AND 1990s BE SUSTAINED WHAT CONSEQUENCES FOLLOW FROM THEIR SUCCESS OR FAILURE THE GROWTH OF THE PUBLIC SECTOR FOCUSES ON THIS IMPORTANT ISSUE AND ASSESSES THE CONTRIBUTION TO CURRENT KNOWLEDGE OF DIFFERENT THEORIES INCLUDING PUBLIC CHOICE BUREAUCRACY MODELS RELATIVE PRICE EFFECTS AND WAGNER S LAW IT ALSO CONTAINS A NUMBER OF NEW CASE STUDIES FOCUSING ON SPECIFIC GOVERNMENT ACTIVITIES SUCH AS EDUCATION HEALTH AND SOCIAL SECURITY

IN THESE TIMES OF DRAMATIC SOCIAL ECONOMIC AND POLITICAL CHANGE GOVERNMENTS AROUND THE WORLD ARE QUESTIONING THEIR ROLES AND RESPONSIBILITIES IN THE PUBLIC SECTOR THERE IS A TREND AWAY FROM TRADITIONAL PUBLIC SECTOR MODEL AND THAT OF MARKET IDEOLOGY BUT THERE DOES NOT YET EXIST A UNIVERSALLY ACCEPTED ALTERNATIVE BRENDAN NOLAN OFFERS A COMPARATIVE ANALYSIS OF PUBLIC ADMINISTRATION IN SEVERAL OECD COUNTRIES THE UK USA

AUSTRALIA AND SCANDINAVIA AND EXPLORES POSSIBLE FUTURE DIRECTIONS

THE PUBLIC SECTOR LOOMS LARGE ECONOMICALLY BOTH AS A REGULATOR OF PRIVATE ECONOMIC ACTIVITY AND AS A PRODUCER AND CONSUMER IN ITS OWN RIGHT THE REWARDS TO INNOVATION IN THE PUBLIC SECTOR CAN BE HUGE BUT THE OBSTACLES CAN BE FORMIDABLE IN THIS BOOK POLICY MAKERS AND SCHOLARS FROM EIGHT COUNTRIES AND TWO INTERNATIONAL ORGANISATIONS OFFER THEIR UNIQUE INSIGHTS ON WHERE THE CHALLENGES LIE AND HOW THEY CAN BE OVERCOME THIS PUBLICATION IS PART OF AN ONGOING SERIES HIGHLIGHTING SOME OF THE RESULTS OF THE UNECE SUBPROGRAMME ON ECONOMIC COOPERATION AND INTEGRATION THE OBJECTIVE OF THE SUBPROGRAMME IS TO PROMOTE A POLICY FINANCIAL AND REGULATORY ENVIRONMENT CONDUCIVE TO ECONOMIC GROWTH KNOWLEDGE BASE DEVELOPMENT AND HIGHER COMPETITIVENESS IN THE UNECE REGION BACK COVER

IN RECENT YEARS THERE HAS BEEN A GROWTH OF QUALITY ORIENTATED MANAGEMENT PROJECTS WITHIN PUBLIC SECTOR ORGANIZATIONS THIS VOLUME EXAMINES THE REASONS BEHIND THEIR DEVELOPMENT THE CHANGES WHICH HAVE BEEN BROUGHT ABOUT AND THE TENSIONS AND CONTRADICTIONS WHICH HAVE ARISEN AS A RESULT

AT LAST A TEXTBOOK ON THE PUBLIC SECTOR FOR STUDENTS OF SOCIAL POLICY PUBLIC POLICY POLITICAL SCIENCE AND SOCIOLOGY THIS BOOK EXPLAINS WHY WE HAVE A PUBLIC SECTOR AND WHAT TASKS IT IS EXPECTED TO PERFORM

A COMPREHENSIVE GUIDE TO FUTURE PROOFING PUBLIC SECTOR COMMUNICATION AND INCREASING CITIZEN SATISFACTION HOW TO COMMUNICATE WITH THE CITIZENS OF THE FUTURE WHY DOES PUBLIC SECTOR COMMUNICATION OFTEN FAIL PUBLIC SECTOR COMMUNICATION COMBINES PRACTICAL EXAMPLES FROM AROUND THE WORLD WITH THE LATEST THEORETICAL INSIGHTS TO SHOW HOW COMMUNICATION CAN HELP BRIDGE GAPS THAT EXIST BETWEEN PUBLIC SECTOR ORGANIZATIONS AND THE INDIVIDUAL CITIZENS THEY SERVE THE AUTHORS TWO EXPERTS IN THE FIELD WITH EXPERIENCE FROM THE PUBLIC SECTOR EXPLAIN HOW PUBLIC ENTITIES BE THEY CITIES GOVERNMENTS FOUNDATIONS AGENCIES AUTHORITIES MUNICIPALITIES REGULATORS MILITARY OR GOVERNMENT MONOPOLIES AND STATE OWNED BUSINESSES CAN BUILD THEIR INTANGIBLE ASSETS TO FUTURE PROOF THEMSELVES IN A VOLATILE ENVIRONMENT THE BOOK EXAMINES HOW THE RECENT DIGITALIZATION HAS INCREASED CITIZEN EXPECTATIONS AND WHY ONE WAY COMMUNICATION LEAVES PUBLIC SECTOR ORGANIZATIONS FRAGILE TO EXPLAIN HOW TO MAKE PUBLIC SECTOR COMMUNICATION ANTIFRAGILE THE AUTHORS MAP CONTRIBUTIONS FROM A WIDE VARIETY OF FIELDS COMBINED WITH ILLUSTRATIVE EXAMPLES FROM AROUND THE WORLD THE AUTHORS PROPOSE A RESEARCH BASED FRAMEWORK OF DIFFERENT INTANGIBLE ASSETS THAT CAN DIRECTLY IMPROVE COMMUNICATION IN THE PUBLIC SECTOR THIS IMPORTANT RESOURCE HELPS EXPLAIN THE SECTOR SPECIFIC CONDITIONS AND WHY COMMUNICATION IS OFTEN CHALLENGING IN THE PUBLIC SECTOR SUMMARIZES ALL RELEVANT LITERATURE ON THE TOPIC ACROSS DISCIPLINES AND INCLUDES THE MOST POPULAR MANAGEMENT IDEALS OF THE RECENT DECADES EXPLORES HOW PUBLIC SECTOR ORGANIZATIONS CAN INCREASE CITIZEN SATISFACTION WITH EFFECTIVE COMMUNICATION PRESENTS NEW APPROACHES TO BOTH THE STUDY AND PRACTICE OF COMMUNICATION IN THE PUBLIC SECTOR PROVIDES INTERNATIONAL EXAMPLES OF SUCCESSFUL PUBLIC SECTOR COMMUNICATION OFFERS REALISTIC GUIDES TO BUILDING INTANGIBLE ASSETS IN PRACTICE WRITTEN FOR ADVANCED UNDERGRADUATE AND GRADUATE STUDENTS AS WELL AS PUBLIC MANAGERS AND LEADERS PUBLIC SECTOR COMMUNICATION OFFERS AN ILLUSTRATIVE RESEARCH BASED GUIDE TO IMPROVING COMMUNICATION AND ENGAGING CITIZENS OF TODAY AND THE FUTURE

DRAWING TOGETHER KEY CONTRIBUTIONS TO THE FIELD THIS INNOVATIVE READER PROVIDES A BROAD RANGING OVERVIEW OF BOTH THE THEORY AND PRACTICE OF PUBLIC SERVICE MANAGEMENT THE BOOK OUTLINES THE SOCIAL POLITICAL AND ECONOMIC CONTEXTS IN WHICH MANAGEMENT HAS EMERGED AS A CRUCIAL ISSUE IN THE PUBLIC SECTOR OF MODERN DEMOCRATIC COUNTRIES INTRODUCES THE MAJOR THEORIES ISSUES AND CONCEPTS INVOLVED IN DEFINING AND UNDERSTANDING PUBLIC SECTOR MANAGEMENT ANALYZES SOME OF THE KEY VALUES UNDERPINNING THE IDEA OF THE PUBLIC DOMAIN AND EXAMINES SOME OF THE MAIN CHALLENGES IN TERMS OF PARTICULAR STRATEGIES TECHNIQUES AND COMPETENCES WHICH HAVE BEEN PROPOSED TO IMPROVE MANAGEMENT FOR PUBLIC SERVICES PUBLIC SECTOR MANAGEMENT IS

STATE ADMINISTRATION IN MODERN INDUSTRIALIZED COUNTRIES IS FACING MAJOR CHALLENGES TO ITS BASIC INSTITUTIONAL PREMISES THE CHANGING CONDITIONS OF THE GLOBAL ECONOMY MEAN THAT THE PUBLIC SECTOR NEEDS TO DEVELOP FAR REACHING STRATEGIES FOR INNOVATION A FUNDAMENTAL REFORM OF THE PUBLIC SECTOR IS THUS ONE OF THE MOST URGENT ISSUES ON THE INTERNATIONAL AGENDA THE VOLUME EXAMINES AND COMPARES TRENDS ISSUES AND EXPERIENCES OF THIS REFORM PROCESS IN SWEDEN AND GERMANY

A REPORT THAT CALLS FOR A TOP PAY COMMISSION TO NAME AND SHAME PUBLIC SECTOR ORGANIZATIONS THAT PAY EXCESSIVE SALARIES TO THEIR TOP OFFICIALS

THIS VOLUME BASED ON THE PROCEEDINGS OF A SYMPOSIUM HELD AT THE OECD PROVIDES A WIDE RANGING ANALYSIS OF WHAT PAY FLEXIBILITY ACTUALLY IMPLIES HOW IT IS DEVELOPING IN DIFFERENT COUNTRIES AND DIFFERENT PARTS OF THE PUBLIC SECTOR AND WHAT IT IS

ANNOTATION COMPETENCY MANAGEMENT IS INCREASINGLY BEING ADOPTED AS AN APPROACH TO HRM IN BOTH THE PRIVATE AND PUBLIC SECTORS THIS BOOK WILL BE OF INTEREST TO BOTH PRACTITIONERS AND ACADEMICS AS IT SEEKS TO INFORM THE READER ABOUT THE PRACTICE OF COMPETENCY MANAGEMENT IN EUROPEAN PUBLIC SERVICES IT THROWS LIGHT ON THE ORIGINS AND MEANINGS OF THE CONCEPT AND TRACES THE COMPETENCY MOVEMENT FROM THE 1980s IN THE UK AND USA IT LINKS COMPETENCY MANAGEMENT TO PERFORMANCE MANAGEMENT AND HRM AND DEMONSTRATES HOW A COMPETENCY APPROACH CAN ADD VALUE TO ALL PARTS OF AN ORGANISATION THE NINE COUNTRY STUDIES PROVIDE A RICH INSIGHT INTO THE PRACTICES FOUND ACROSS THE PUBLIC SECTORS OF EUROPE AT ONE END OF THE SPECTRUM IS BRITAIN WITH ITS HOLISTIC APPROACH TO COMPETENCY MANAGEMENT IN THE SENIOR CIVIL SERVICE AND WIDESPREAD USE THROUGHOUT THE REST OF THE SERVICE BELGIUM THE NETHERLANDS AND FINLAND PROVIDE FURTHER EXAMPLES OF RECENT DEVELOPMENTS AND GOOD PRACTICE IN FRANCE AND GERMANY HOWEVER COMPETENCY MANAGEMENT HAS ONLY JUST APPEARED ON THE REFORM AGENDA AND THE REASONS FOR THIS ARE IDENTIFIED MICRO STUDIES IN ITALY AND SWEDEN PROVIDE AN INSIGHT INTO THE PROBLEMS THAT ARISE WHEN THE PERCEPTIONS OF REFORMERS DIVERGE FROM THOSE OF MANAGERS AND MANAGED WHILE THE STUDY OF POLAND SHOWS THE PROBLEMS FACED BY COUNTRIES IN TRANSITION WHICH LACK AN APPROPRIATE EDUCATIONAL SUB STRUCTURE FOR PUBLIC MANAGEMENT AND HRM

NO DETAILED DESCRIPTION AVAILABLE FOR THE PUBLIC SECTOR

FOLLOWING ON FROM THE SUCCESS OF THE EDITORS PREVIOUS BOOK NEW PUBLIC MANAGEMENT THE TRANSFORMATION OF IDEAS AND PRACTICE WHICH EXAMINED THE PUBLIC REFORM PROCESS UP TO THE END OF THE LAST DECADE THIS NEW VOLUME DRAWS ON THE PREVIOUS KNOWLEDGE BOTH THEORETICALLY AND EMPIRICALLY IT

EXAMINES AND DEBATES THE POST NEW PUBLIC MANAGEMENT REFORM DEVELOPMENT IN DENMARK NORWAY SWEDEN AUSTRALIA AND NEW ZEALAND THE IDEAL FOLLOW UP TO THE PREVIOUS VOLUME THIS BOOK INCLUDES MANY OF THE SAME CONTRIBUTORS IN ADDITION TO SOME FRESH VOICES AND IS A MUST FOR ANYONE LOOKING FOR AN INTEGRATED FRAMEWORK OF ANALYSIS COMPREHENSIVE AND ANALYTICAL IT IS AN IMPORTANT CONTRIBUTION TO THE STUDY OF PUBLIC ADMINISTRATION AND PARTICULARLY TO THE REFORM OF PUBLIC MANAGEMENT

STRATEGIC MANAGEMENT IS WIDELY SEEN AS ESSENTIAL TO THE PUBLIC SERVICES LEADING TO BETTER PERFORMANCE AND BETTER OUTCOMES FOR THE PUBLIC IN FACT THE PRIVATE SECTOR IDEA OF STRATEGIC MANAGEMENT HAS BECOME SO POWERFUL IN THE PUBLIC SECTOR THAT POLITICIANS AND POLICY MAKERS HAVE BEGUN TO TALK ABOUT THE IMPORTANCE OF THE MODERN STATE BEING STRATEGIC AND WE MAY BE WITNESSING THE EMERGENCE OF THE STRATEGIC STATE STRATEGIC MANAGEMENT FOR THE PUBLIC SECTOR DRAWS ON EXPERIENCE AND RESEARCH FROM A RANGE OF COUNTRIES AND PROVIDES A THEORETICAL UNDERSTANDING OF STRATEGIC MANAGEMENT THAT IS GROUNDED IN THE PUBLIC SECTOR DRAWING ON THE LATEST THEORY AND RESEARCH THIS TEXT PROVIDES A FRESH LOOK AT FORESIGHT ANALYSIS STRATEGIC CHOICE IMPLEMENTATION AND EVALUATION THIS BOOK ALSO OFFERS ORIGINAL AND DETAILED CASE STUDIES BASED ON UP TO DATE EVIDENCE FROM DIFFERENT PUBLIC SECTOR SETTINGS HELPING THE READER TO BUILD ON THEIR UNDERSTANDING OF THEORIES AND CONCEPTS PRESENTED EARLIER IN THE BOOK STRATEGIC MANAGEMENT FOR THE PUBLIC SECTOR HAS BEEN WRITTEN SPECIALLY FOR MANAGERS AND STUDENTS TAKING POSTGRADUATE COURSES SUCH AS MBAS AND MPAS IT WILL ALSO APPEAL TO INDIVIDUAL MANAGERS AND CIVIL SERVANTS IN THE PUBLIC SECTOR LOOKING FOR AN ACCESSIBLE BOOK TO READ AS PART OF THEIR OWN INDEPENDENT PERSONAL DEVELOPMENT

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FAQs

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