

# Interqual Criteria Guidelines

The Case Manager's Training Manual Case Management Essentials of Managed Health Care Counseling Individuals With Co-Occurring Addictive and Mental Disorders Observation Medicine Juran's Quality Handbook: The Complete Guide to Performance Excellence 6/e The Case Manager's Survival Guide ILSA Journal of International & Comparative Law Case Management in Healthcare Principles and Practice of Hospital Medicine Healthcare Financial Management The American Journal of Psychiatry West's Federal Supplement Government Contracts Reporter Cost & Quality Quarterly Journal Conference on Life and Health Insurance Litigation Drug Intelligence & Clinical Pharmacy The Medical Outcomes & Guidelines Sourcebook Striking the Balance Survival Strategies for Nurses in Managed Care David W. Plocher Suzanne K. Powell Peter Reid Kongstvedt Reginald W. Holt Sharon E. Mace Joseph A. Defeo Toni G. Cesta Peggy Rossi Sylvia C. McKean Jeffrey S. Harris Toni G. Cesta The Case Manager's Training Manual Case Management Essentials of Managed Health Care Counseling Individuals With Co-Occurring Addictive and Mental Disorders Observation Medicine Juran's Quality Handbook: The Complete Guide to Performance Excellence 6/e The Case Manager's Survival Guide ILSA Journal of International & Comparative Law Case Management in Healthcare Principles and Practice of Hospital Medicine Healthcare Financial Management The American Journal of Psychiatry West's Federal Supplement Government Contracts Reporter Cost & Quality Quarterly Journal Conference on Life and Health Insurance Litigation Drug Intelligence & Clinical Pharmacy The Medical Outcomes & Guidelines Sourcebook Striking the Balance Survival Strategies for Nurses in Managed Care *David W. Plocher Suzanne K. Powell Peter Reid Kongstvedt Reginald W. Holt Sharon E. Mace Joseph A. Defeo Toni G. Cesta Peggy Rossi Sylvia C. McKean Jeffrey S. Harris Toni G. Cesta*

overviews the structure of the field and presents a step by step training manual on daily case management workflow member risk assessment the role of the community based case manager and disease management are discussed within the context of case management chapters are in sections on fundamenta

the second edition of this comprehensive how to text has been completely revised and updated this text outlines the basics of case management and illustrates some of the pitfalls encountered in the field of case management the book provides information on the new case management standards supplies standard definitions and guidelines of case management for the practicing case manager and presents information on caring for clients in a wide variety of health care settings new to this edition chapters focusing on quality reviews and risk management with a strong emphasis on continuous quality improvement cqi ethical and legal issues and various case studies

rev ed of essentials of managed health care edited by peter r kongstvedt 5th ed c2007

the premier text on co occurring mental and substance use disorders written by professional counselors for counselors this lucid text delivers comprehensive information for those who work with individuals suffering from these complex maladies it is distinguished by its grounding in the holistic wellness orientation of the counseling profession and a segment dedicated to specific populations such as military lgbtq multicultural and those that are gender or age related contributing authors from diverse backgrounds comprised mostly of counselors provide an orientation that is distinct from that of the medical community written for masters and doctoral level students in counselor education programs the text provides the most current information available and is aligned with dsm 5 and cacrep standards it offers a step by step approach to understanding cod concepts guiding principles for working with such clients treatment approaches and diagnostic considerations and the neuroscience of addiction and mental health it includes a breakdown of specific co occurring disorders and describes special population considerations clinical case illustrations bring content to life and discussion questions reinforce information a robust instructor s package includes an instructor manual test banks and instructor chapter powerpoints key features written by professional counselors for counselors grounded in a holistic wellness orientation offers a dedicated special populations section with considerations for age gender military and lgbtq groups discusses diagnosis and treatment of specific co occurring disorders provides clinical case illustrations from the perspective of a practicing counselor includes chapter learning objectives and discussion questions to foster critical thinking aligned with dsm 5 and cacrep standards

this guide to successful practices in observation medicine covers both clinical and administrative aspects for a multinational audience

the definitive quality management compendium revised for the first time in a decade for more than 50 years juran s quality handbook has been the singular essential reference to quality management and engineering the sixth edition the first revision of the handbook in 10 years forges a new standard in tools for quality bringing leaders managers master and black belts and engineers the most up to date methods research and tools under the guidance of a team of the world s top experts this authoritative resource shows how to apply universal methods for delivering superior results and organizational excellence in any organization industry country or process juran s quality handbook sixth edition covers leadership what everyone needs to know about managing for superior quality and results methods the most effective methods and tools for attaining superior results such as lean six sigma root cause analysis continuous innovation and more industry applications effectively applying quality management the roles of key functions such as quality professionals research and development supply chain and governance and what they must carry out to attain superior results in an organization performance excellence pragmatic roadmaps templates and tools to aid in developing an effective and sustainable performance excellence system

this practical hands on guide includes vital information every case manager and administrator of a case management program need to be successful a useful resource for working in the changing face of healthcare it addresses case managers in all settings with an emphasis on nurse case managers and their role in providing patient care and containing costs focusing on the nuts and bolts aspects of case management it discusses the operations of case management programs based on the authors first hand experiences case management tip boxes in each chapter highlight important tips and provide easy access to this information case studies in several chapters address possible situations the case manager may confront along with the most effective solutions key points at the end of each chapter summarize pertinent information appendices provide extensive examples of forms and multi disciplinary action plans used in various healthcare settings

case management in health care is a comprehensive reference designed to educate nurses and other health care professionals on the processes involved in case management this reference discusses interventions and collaboration efforts that are necessary to move the patient through the continuum of care it explores the changes in case management and it explains the financial legal and service aspects of this field it is appropriate for nursing students undergraduate and graduate as well as for practicing case managers focuses on the most current topics that are based on the changes and trends in case management and health care addresses health care policies laws and regulations as they apply to a case manager s day to day responsibilities presents the basics on health insurance and the alternate funding programs equipping case managers to become active advocates for their patients explores the pitfalls and barriers frequently encountered when locating appropriate patient resources and explains how to overcome them discusses various levels of care and treatment settings outside the acute care setting ex skilled nursing facility and home health care explains the increasing number of case management models that are being used in various clinical settings compares the roles and responsibilities of a utilization manager and a case manager emphasizing the need for their collective efforts in providing quality patient care case management and technology focuses on systems support technology tools and resources meaningful reporting using the internet and video conferencing in relation to effectively serving patients quality management for case managers covers guidelines for quality management organization standards and practices accountability increasing customer satisfaction and measuring utilization and costs audits identifies auditing entities and discusses development of successful competency programs to meet regulatory standards specific to case management the importance of credentialing discusses the significance of credentialing as the start of the quality process of an organization discusses new modalities for case management such as demand management care management drug state management and disability management addresses the complexity of the moral and ethical issues facing today s case managers includes content on worker s compensation on site vs telephonic case management and tools to improve the case management practice tips and training tools for care givers are updated to include agencies literature and various web sites dedicated to care giving expanded content on legal and legislative issues such as the balanced budget act bba emergency medical treatment and

active labor act emtala and health insurance portability and accountability act hipaa provides current coverage of funding and insurance programs such as medicare medicaid children s health coverage veteran s benefits and tricare content in complex care and post acute care units have been expanded to include the latest advances in emergency care hospice and managing geriatric transplant mentally ill patients each chapter begins with objectives that list key points and focus the reader on essential content to better prepare them for learning suggested websites and resources listed at the end of chapter provide reader with opportunity for further study and research end of chapter exercises 1 5 questions promote active learning and application of pertinent content

the definitive guide to the knowledge and skills necessary to practice hospital medicine presented in full color and enhanced by more than 700 illustrations this authoritative text provides a background in all the important clinical organizational and administrative areas now required for the practice of hospital medicine the goal of the book is provide trainees junior and senior clinicians and other professionals with a comprehensive resource that they can use to improve care processes and performance in the hospitals that serve their communities each chapter opens with boxed key clinical questions that are addressed in the text and hundreds of tables encapsulate important information case studies demonstrate how to apply the concepts covered in the text directly to the hospitalized patient principles and practice of hospital medicine is divided into six parts systems of care introduces key issues in hospital medicine patient safety quality improvement leadership and practice management professionalism and medical ethics medical legal issues and risk management teaching and development medical consultation and co management reviews core tenets of medical consultation preoperative assessment and management of post operative medical problems clinical problem solving in hospital medicine introduces principles of evidence based medicine quality of evidence interpretation of diagnostic tests systemic reviews and meta analysis and knowledge translations to clinical practice approach to the patient at the bedside details the diagnosis testing and initial management of common complaints that may either precipitate admission or arise during hospitalization hospitalist skills covers the interpretation of common low tech tests that are routinely accessible on admission how to optimize the use of radiology services and the standardization of the execution of procedures routinely performed by some hospitalists clinical conditions reflects the expanding scope of hospital medicine by including sections of emergency medicine critical care geriatrics neurology palliative care pregnancy psychiatry and addiction and wartime medicine

this book helps nurse managers define their role in the managed care system learn strategies in financial management and focus on preventative care while working on re engineering patient care delivery systems utilization and outcomes management it addresses topics from defining managed care and explaining how a company works to addressing ethical and legal issues that arise in the managed care system

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